

Performance Report

Employment Scorecard



December 2024

Labor Market Data



Unemployment rate

4,581,450

Labor force



66.0%

Labor force participation rate

10,782

Initial claims

90,237

Continued claims

Unemployment Insurance

25M

Total benefits paid



3,330

Unpaid pending claims†



1,296

Pending appeals docket*



Customer Call Center Data

20,422

Total calls handled



7:37min

Average wait time for all calls